

Needs Identified by Participating Agencies

On May 23, 2007, The Licking County Transit Board Coordinated Services Sub-Committee and representatives from local providers, other agencies and local officials met, and as a group, the participants identified the most important needs.

The workshop participants were charged with representing the needs of both their agencies and their clients. The participants brainstormed needs and gaps of the current system and their clients. The following is a summary of the brainstorming session:

- Reliable service
- Punctual service
- Affordable service
- Out-of-county service – particularly to Franklin County
- Hours of service
- Access to jobs outside of the central city
- Boundaries of systems and zones
- Client-centered literature
- Fragmented services / Personalized services
- Safety
- Children outreach
- Cost of operations
- Funding restrictions
- Legislative / agency criteria
- Public awareness for others
- Mindset of the general public

The working group then categorized the brainstorming topics into four key elements:

- Outreach and Education
- Policy Changes
- Cost
- Coverage and Operation

Of these four areas, the participants considered coverage and operations to be the most critical.